



KINGSBURY EDUCATION

THE 11+ EXPERTS

11+ HUBS POLICY

UPDATED JUNE 2020

This policy applies to all bookings made with Kingsbury Education for Our 11+ Hubs.

Who are 'we'?

In this policy, whenever you see the words 'We', 'Us' or 'Our', it refers to Kingsbury Education.

Your acceptance of this policy, and Our right to change and update it.

By booking and paying for Our 11+ Hubs, you agree to all our T&C's. These can be found on Our website, kingsburyeducation.com. We have the right to change and update our policies at any time and the most up-to-date versions can be found on Our website. Please read these before making any payments to Us.

11+ Hubs

Pre-payment is needed to secure your child's place at one of Our 11+ Hubs.

11+ Hub sessions are always booked in multiples and the more you book, the cheaper each class becomes. All 11+ Hub sessions are booked in blocks of 12, 15 or 20 sessions. However We can offer different denominations, at Our discretion, if, for example, less than 12 sessions remain until the 11+ tests. We offer 'buffer' sessions, allocated and limited, according to the amount of sessions booked, to allow for missed sessions due to illness or unforeseen circumstances. It is helpful to let Us know before the missed 11+ Hub session, in order for Us to then add it onto the end of the booking. You will be informed of how many 'buffer' sessions you are allocated when you book a place onto Our 11+ Hubs.

Please see our Payments & Refunds Policy for further details including the multi-bookings T&C's. Booking & payment confirms you agree with our 11+ Hubs Policy. If you do not agree with Our Payment and Refund Policy or any of our T&C's then please do not book or pay for any of Our services.

What you can expect from Our 11+ Hubs

Our weekly 11+ Tuition Hub sessions are sequential and build on the learning that has taken place throughout the weeks before. We also rotate between English, Maths and Verbal Reasoning papers. It's a very good idea to prepare over time, regularly and consistently. That way, children make steady and considerable progress before their 11+ test. Each of our Hubs are taught by two of teachers, so the teacher to children ratios are very low. We run four after school Hubs per week, in total. Three take place in Poole at Coast. Surf + Moto Coffee Shop and one in Bournemouth at All Fired Up Clay Cafe.

Our 11+ Hubs take place on a weekly basis and it's really important that children attend each week, as much as possible, in order to really get the most from them.

If conditions out of Our control mean that Our 11+ Hubs cannot run, then either an alternative provision will be made or the session(s) will be added on to the end of your booking. We are committed to continued, consistent and high quality tuition.