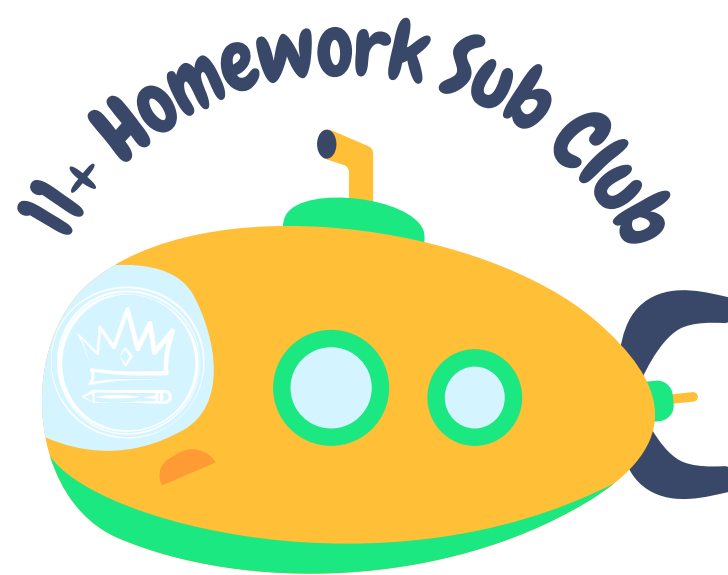




**KINGSBURY
EDUCATION**
THE 11+ EXPERTS



PAYMENT & REFUND POLICY

UPDATED SEPTEMBER 2025

This policy applies to Our 11+ Homework Sub Club subscription service.

Who are 'we'?

In this policy, whenever you see the words 'We', 'Us' or 'Our', it refers to Kingsbury Education.

Your acceptance of this policy, and Our right to change and update it.

By booking and paying for Our services, you agree to all our T&C's. These can all be found on Our website, kingsburyeducation.com. We have the right to change and update our policies at any time and the most up-to-date versions can be found on Our website.

Subscription Payments

The subscription fee, for access to our 11+ Homework Sub Club content, is billed every 4 weeks from the date of your initial purchase. Payment is required in advance of content release to maintain uninterrupted access. 11+ weekly Homework will be released every week, typically on a Monday and will be available for 14 days.

Automatic Renewal

Your subscription will automatically renew every 4 weeks, using the same payment method provided at the time of initial purchase, unless cancelled before the renewal date.

Cancellation

You may cancel your subscription at any time. To cancel, log in to your account and follow the cancellation instructions provided in the settings. Upon cancellation, you will retain access to the content for the remaining period of your current billing cycle, but will not be charged for the subsequent cycle.

Refunds

Once payment has been made for any of Our services then no refund can be issued. There are no exceptions. If circumstances change for you, we will do Our very best to accommodate, however this cannot be guaranteed and is not your right. If you miss the weekly Homework and do not complete it in time we cannot refund you but please contact us and we will try our best to help - info@kingsburyeducation.com.

If conditions out of Our control, such as a technical issues preventing access to content, we will assess and provide appropriate remedies on a case-by-case basis. We are committed to continued, consistent and high quality tuition.

If you do not agree with Our Payment and Refund Policy or any of our T&C's then please do not book or pay for any of Our services.