



Kingsbury Education 11+ Hub Referral Scheme Terms & Conditions

Scheme start date- 24<sup>th</sup> of May 2018

Last updated 27<sup>th</sup> of May 2018

Please note, in these terms & conditions, whenever you see the words 'We', 'Us' or 'Our', it refers to Kingsbury Education. When We speak about Our website, We are referring to kingsburyeducation.com

Kingsbury Education '11+ Hub Referral Scheme' started on the 24th of May 2018 and will run indefinitely. We reserve the right to end this Scheme at any time and will publish and date the end date here on Our website.

**We think the best kind of recommendations come from YOU! And so We would love for you to tell your friends and family all about Our 11+ preparation in Poole & Bournemouth.**

With the Referral scheme, there are a few rules, or Terms and Conditions.

Here they are...

Eligibility

11+ Hub customers can...

- Refer multiple friends — there's no limit! Each referred friend must sign up to 12, 15, or 20 11+ Hub sessions, in either Poole or Bournemouth, in order for to be an eligible referral. As soon as they are all booked in and paid for, you will receive a £15 Amazon voucher as a huge THANK YOU!
- Referred friends must be completely new to Kingsbury Education services. They can't have already enquired, be already on Our mailing list or booked other services with Us, like a Mock Test day, Intensive Coaching session or be having 1:1 tuition- this is to refer new customers.
- This referral scheme is only for Our 11+ Hubs, it can be at either Our Poole or Bournemouth 11+ Hubs, not on any other 11+ preparation services We offer.
- It can only be sign-ups from the 24th of May 2018, We can't retrospectively reward referrals — sorry!

- The referred friend must let us know you have made the referral, so there can be no confusion. They must mention your name at the time they book for the 11+ Hub then We can send over your reward asap.
- Referred friends can refer friends too! Again, all in line with the above conditions please.

We reserve the right to withhold a reward if the above terms and conditions have not been met. Our decision is final.

#### About the reward...

- The voucher has no official monetary value and can't be exchanged, transferred, redeemed, replaced or refunded. Use it as part or full payment for any product on Amazon.co.uk.
- It lasts for 12 months without a purchase, please see Amazon's website for further information on their vouchers. Once you use it to make a purchase, it will then be between you and Amazon to sort out any issues with your order.

#### What if...

- *A referred friend enquires but then decides not to book 12, 15 or 20 sessions?* Then unfortunately We cannot send you your reward as the referral will not have met the terms and conditions listed above.
- *A referred customer decides it is not for their child after making and paying for a booking?* We are unable to offer a refund once sessions have been booked, as you can understand a lot of preparation goes into Our 11+ Hub sessions. Sessions are non-transferable to a different child or family member.
- *What if the rules or reward change or end?* It's not often, but this can happen. If it does, Kingsbury Education will reflect and date the changes here. We reserve the right to end this Scheme at any time and will publish and date the end date here on Our website.
- *What about my privacy?* Don't worry — Our 11+ Hub Referral Scheme uses Our website Privacy Policy so everyone's completely safe.